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## Bosch Product Reference Guide



**BOSCH**

Hot Water & Heating

# Bosch in Australia

More than 1300 people throughout Australia and New Zealand are employed by Robert Bosch (Australia) Pty Ltd, a regional subsidiary of the global Bosch Group. Manufacturing in Australia since 1954, Bosch is an innovator in the design, development and production of automotive technology, supplying the domestic automotive industry as well as export markets around the world.

With its Australian and New Zealand headquarters in Clayton, Victoria, Bosch distributes products from a portfolio comprising:

- **Bosch Household Appliances**  
Leading household appliances
- **Bosch Power Tools**  
Power tools for DIY enthusiasts and professionals
- **Bosch Automotive Spare Parts**  
Online shop for car enthusiasts
- **Bosch Security Systems**  
Security, safety and communication needs
- **Bosch Hot Water and Heating**  
Hot water and heating solutions
- **Bosch Rexroth**  
The drive and control company

For more about Bosch in Australia, visit: [www.bosch.com.au](http://www.bosch.com.au)

## Bosch Hot Water and Heating

Bosch has been delivering hot water to Australian households and businesses for more than 50 years. Having pioneered continuous flow water heating in the late 1800s, Bosch has secured a reputation for quality and innovation that continues to drive the company today.

Our hot water and heating systems are among the most reliable and energy-efficient on the market, providing savings on running costs, while helping to preserve the environment.

The Bosch range, catering to both residential and commercial applications, includes gas continuous flow, heat pump water heaters and hydronic heating for comfortable, highly-efficient, allergy free warmth.

For more about the Bosch Hot Water & Heating division, visit: [www.bosch-climate.com.au](http://www.bosch-climate.com.au)

# Bosch in Australia

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# Bosch Compress 3000 Heat Pump



The heat pump is essentially a refrigerator in reverse. A refrigerator creates and distributes cool air, while expelling the waste heat into the atmosphere. A heat pump working in the opposite manner, by creating and distributing heat into the stored water, and expelling cooled air into the atmosphere around it.

This process allows heat pumps to create energy efficient heat by drawing from the thermal energy in the surrounding air, heating water by up to 65% more efficiently than a conventional electric storage water heater.

## Features & benefits

- Reduces energy use by up to 65%
- Eligible for generous government rebates
- Smart Controls to take advantage of cheaper overnight power prices and PV solar energy generation systems
- Noise reduction mode
- Designed for easy and low-cost install and servicing
- Operates from -7°C - 40°C

## Specifications

Bosch product code	7736501960
Heat Pump operating temperatures °C	-7 °C / +40 °C
Storage capacity (L)	270

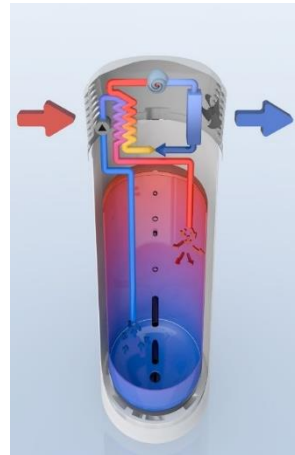
## Maximum Combined Total

Heating Capacity (kW)	3.15
Maximum input	2.25
Maximum current @ 230V (A)	9.8
Net empty weight (kg)	130
Refrigeration type/ Mass (kg)	R134a/0.375

## Domestic Warranty

Parts & Labour	2 years
Tank (part only)	5 years

**Please Note:** If water quality is outside the parameters outlined in the installation manual, a form of water treatment will need to be installed.



# Bosch Highflow Range



## Features & benefits

- Continuous flow technology
- Compact design
- Capable of utilising up to 4 optional temperature controllers
- Suitable for 1-3 bathroom homes
- 50°C temperature locked models available
- Antifrost as standard
- External installation only

	Highflow 17e	Highflow 21e	Highflow 26e
<b>Model</b>	<b>Bosch Code</b>	<b>Bosch Code</b>	<b>Bosch Code</b>
Unlocked NG	YS1780RANG	YS2180RANG	YS2670RAHNG
Unlocked LPG	YS1780RALP	YS2180RALP	YS2670RAHLP
50°C Locked NG	YS1780RA5NG	YS2180RA5NG	YS2670RA5NG
50°C Locked LPG	YS1780RA5LP	YS2180RA5LP	YS2670RA5LP
Solar/High temperature NG	YS1770RAHNG	YS2170RAHNG	-
Solar/High temperature LP	YS1770RAHLP	YS2170RAHLP	-
<b>Accessories</b>			
<b>Recess boxes</b>			
Lockable recess box	RBHF50L	RBHF50L	RBHF26L
Project recess box	PRB50L	PRB50L	PRB26L
Fully enclosed recess box	FERB70	FERB70	FERB70
<b>Installation accessories</b>			
Security bracket	BLB70	BLB70	BLB70
Pipe cover	YPHC304	YPHC304	YPHC304
<b>Controllers</b>			
Premium main controller	YPRM67XBN	YPRM67XBN	YPRM67XBN
Premium bathroom controller	YPRS67XBN	YPRS67XBN	YPRS67XBN
Sub controller	YPRP62XBN	YPRP62XBN	YPRP62XBN

Specifications	Highflow 17e	Highflow 21e	Highflow 26e
No. of bathrooms	1	1-2	2-3
Installation	External	External	External
Star Rating	6.00	6.30	5.53
Ignition	Electronic	Electronic	Electronic
Classification	Fan assisted	Fan assisted	Fan assisted
L/min (25°C rise)	17	21	26
Min. flow rate	2.5L/min	2.5L/min	2.5L/min
Unit Height (mm)	520	520	600
Unit Width (mm)	350	350	350
Unit Depth (mm)	170	170	170
Carton Weight (Kg)	18	19	22
Gas Consumption (Max)	130 Mj/h	159 Mj/h	200 Mj/h
<b>Domestic Warranty</b>			
Parts and Labour	3 Years		
Heat Exchanger (part only)	10 Years		
<b>Pipe Connection Size</b>			
Gas	20mm (3/4")		
Cold Water	20mm (3/4")	20mm (3/4")	20mm (3/4")
Hot Water	20mm (3/4")		

# Bosch Professional Series



## Features & benefits

- Continuous flow technology
- Compact design
- Capable of utilising up to 4 optional temperature controllers
- Suitable for 1-3 bathroom homes
- 50°C temperature locked models available
- Antifrost as standard
- External installation only

	Professional 17	Professional 21	Professional Plus
<b>Model</b>	<b>Bosch Code</b>	<b>Bosch Code</b>	<b>Bosch Code</b>
Unlocked Natural Gas	YS1780RAPNG	YS2180RAPNG	YS2670RAHPNG
Unlocked LP Gas	YS1780RAPLP	YS2180RAPLP	YS2670RAHPLP
50°C Locked NG	YS1780RA5PNG	YS2180RA5PNG	YS2670RA5PNG
50°C Locked LP Gas	YS1780RA5PLP	YS2180RA5PLP	YS2670RA5PLP
<b>Accessories</b>			
<b>Recess boxes</b>			
Lockable recess box	RBHF50L	RBHF50L	RBHF26L
Project recess box	PRB50L	PRB50L	PRB26L
Fully enclosed recess box	FERB70	FERB70	FERB70
<b>Installation accessories</b>			
Security bracket	BLB70	BLB70	BLB70
Pipe cover	YPHC304	YPHC304	YPHC304
<b>Controllers</b>			
Premium main controller	YPRM67XBN	YPRM67XBN	YPRM67XBN
Premium bathroom controller	YPRS67XBN	YPRS67XBN	YPRS67XBN
Sub controller	YPRP62XBN	YPRP62XBN	YPRP62XBN

Specifications	Professional 17	Professional 21	Professional Plus
No. of bathrooms	1	1-2	2-3
Star rating	6.00	6.30	5.53
Installation	External	External	External
Ignition	Electronic	Electronic	Electronic
Classification	Fan assisted	Fan assisted	Fan assisted
L/min (25°C rise)	17	21	26
Min. flow rate	2.5L/min	2.5L/min	2.5L/min
Unit Height (mm)	520	520	600
Unit Width (mm)	350	350	350
Unit Depth (mm)	170	170	170
Carton Weight (Kg)	18	19	22
Gas Consumption (Max)	170 Mj/h	170 Mj/h	200 Mj/h
<b>Domestic Warranty</b>			
Parts and Labour	3 Years		
Heat Exchanger (part only)	10 Years		
<b>Pipe Connection Size</b>			
Gas	20mm (3/4")		
Cold Water	20mm (3/4")		
Hot Water	20mm (3/4")		

# Bosch Commercial 32 & 32Q



## Features & benefits

- Continuous flow technology
- Commercial grade heat exchanger
- Suitable for larger homes and commercial applications
- 32Q can be used on a ring main where an internal pump circulates water around the house to provide hot water at taps when needed
- Internal or external installation (with relevant accessory)

Model	Bosch Code
32 Unlocked Natural Gas	KM3211WHNG
32 Unlocked LP Gas	KM3211WHLP
32Q Unlocked Natural Gas	KM3211WHQNG
32Q Unlocked LP Gas	KM3211WHQLP
<b>Accessories</b>	
Main controller	RCM3211
Sub controller	RCS3211
Vent cap	KMVC-100
Horizontal flue kit	FKH32LTR
Vertical flue kit	FKV32LTR

Specifications	Bosch 32	Bosch 32Q
No of bathrooms	3+	3+
Star rating	4.8	4.8
Installation	Internal or External	Internal or External
Ignition	Electronic	Electronic
Classification	Fan assisted	Fan assisted
L/min (25°C rise)	32	32
Unit Height (mm)	615	615
Unit Width (mm)	464	464
Unit Depth (mm)	240	240
Carton Weight (Kg)	29	32
Gas Consumption (Max)	250 MJ/h	250 MJ/h
Gas Consumption (Min)	25 MJ/h	25 MJ/h
<b>Domestic Warranty</b>		
Parts and Labour	3 Years	
Heat Exchanger (Part only)	10 Years	
<b>Commercial Warranty</b>		
Parts and Labour	2 Years	
Heat Exchanger	5 Years	
<b>Pipe Connection Size</b>		
Water Inlet	20mm (3/4")	20mm (3/4")
Hot Water Outlet	20mm (3/4")	20mm (3/4")
Hot Water Return	-	15mm (1/2")
Gas Inlet	20mm (3/4")	20mm (3/4")

For commercial applications that require a hot water solution, please contact your Bosch Commercial Sales Manager for assistance.

# Bosch Commercial Condensing 32C



## Features & benefits

- Continuous flow technology
- Commercial grade heat exchanger
- Suitable for larger homes and commercial applications
- Internal or external installation (with relevant accessory)
- 94% efficiency rating

	<b>32C</b>
<b>Model</b>	<b>Bosch Code</b>
Unlocked NG	BC3200RANG
Unlocked LPG	BC3200RALP
50°C Locked NG	BC3200RA5NG
50°C Locked LPG	BC3200RA5LP
<b>Accessories</b>	
Main controller	RCM3211
Sub controller	RCS3211
Vent cap	BCVC-100C

<b>Specifications</b>	<b>Bosch 32</b>
No of bathrooms	3+
Star rating	6
Installation	Internal or External
Ignition	Electronic
Classification	Fan assisted
L/min (25°C rise)	32
Unit Height (mm)	615
Unit Width (mm)	464
Unit Depth (mm)	240
Carton Weight (Kg)	39
Gas Consumption (Max)	217 MJ/h
Gas Consumption (Min)	25 MJ/h
<b>Domestic Warranty</b>	
Parts and Labour	3 Years
Heat Exchanger (Part only)	10 Years
<b>Commercial Warranty</b>	
Parts and Labour	2 Years
Heat Exchanger	5 Years
<b>Pipe Connection Size</b>	
Water Inlet	20mm (3/4")
Hot Water Outlet	20mm (3/4")
Condensate Drain	15mm (1/2")
Gas Inlet	20mm (3/4")

# Bosch 32C Flue Components



**PP Extension Pipe 100x600mm**  
Part No. | MG85176



**PP Extension Pipe 100x1000mm**  
Part No. | MG85177



**PP Flue Elbow 90°**  
Part No. | MG85181



**PP Flue Elbow 45°**  
Part No. | MG85182



**Flue Wall Bracket**  
Part No. | MG84631



**PP Horizontal Wall Terminal**  
Part No. | MG87930



**PP Vertical Roof Terminal**  
Part No. | MG84862



**Flue Sealing Ring**  
Part No. | MG27356



**Vent Cap for 32C**  
Part No. | BCVC-100C

# Bosch 4000S Internal Range



## Features & benefits

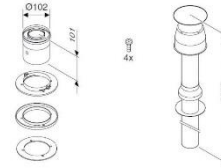
- Continuous flow technology
- Compact design
- Inbuilt temperature controller
- Suitable for 1-2 bathroom homes
- 50°C temperature locked models available
- Internal installation only
- Room sealed appliance
- Electronically controlled modulation
- 6 star efficiency

	12L	16L	20L
<b>Model</b>	<b>Bosch Code</b>	<b>Bosch Code</b>	<b>Bosch Code</b>
Unlocked NG	7736502487	7736502495	7736502499
Unlocked LPG	7736502488	7736502496	7736502500
50°C Locked NG	7736502489	7736502497	7736502501
50°C Locked LPG	7736502490	7736502498	7736502502
<b>Accessories</b>			
Main Controller	7736502925	7736502925	7736502925

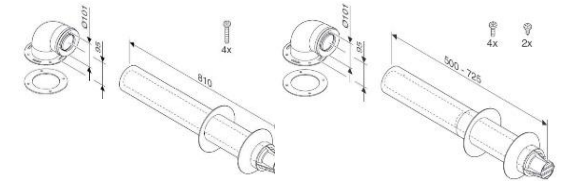
Specifications	12L	16L	20L
No. of bathrooms	1	1-2	2
Star rating	6	6	6
Installation	Internal	Internal	Internal
Ignition	Electronic	Electronic	Electronic
Classification	Fan assisted	Fan assisted	Fan assisted
L/min (25°C rise)	12	16	20
Min. flow rate	1.9L/min	1.9L/min	1.9L/min
Unit Height (mm)	568	568	568
Unit Width (mm)	300	364	364
Unit Depth (mm)	170	175	175
Gas Consumption (Max)	90.0 MJ/h	120.2 MJ/h	149.0 MJ/h
Gas Consumption (Min)	11.9 MJ/h	18.0 MJ/h	18.0 MJ/h
<b>Domestic Warranty</b>			
Parts and Labour		3 Years	
Heat Exchanger (part only)		10 Years	
<b>Pipe Connection Size</b>			
Gas			
Cold Water	15 (1/2")	15 (1/2")	15 (1/2")
Hot Water			

# Bosch 4000S Internal Flue Components

Only Bosch Co-axial flue components can be used with the Bosch 4000S Internal Range

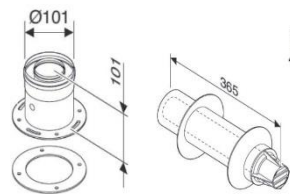


**Vertical Flue Kit**  
Bosch Code | 7716050071

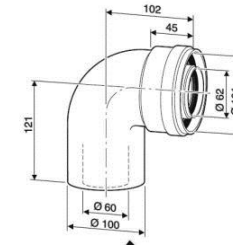


**Fixed Length Horizontal Flue Kit**  
Bosch Code | 7716050064

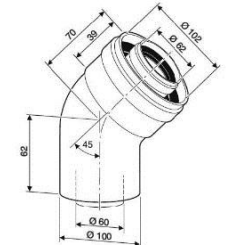
**Telescopic Horizontal Flue Kit**  
Bosch Code | 7716050063



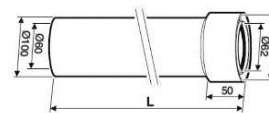
**Highline Horizontal Flue Kit**  
Bosch Code | 7736995083



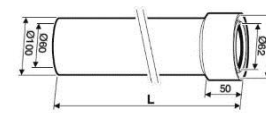
**90° elbow**  
Bosch Code | 7736995079



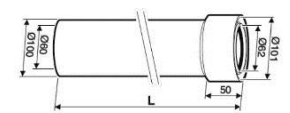
**45° elbow**  
Bosch Code | 7736995071



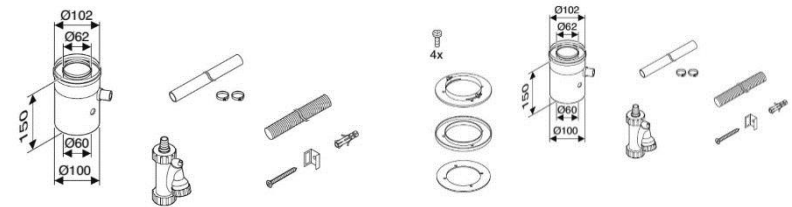
**Straight Pipe 350mm**  
Bosch Code | 7736995059



**Straight Pipe 750mm**  
Bosch Code | 7736995063



**Straight Pipe 1500mm**  
Bosch Code | 7736995067



**Horizontal Condensate Collector**  
Bosch Code | 7736995087

**Vertical Condensate Collector**  
Bosch Code | 7736995089

# Bosch 4000S External



## Features & benefits

- Continuous flow technology
- Compact design
- Suitable for 1 bathroom homes
- 50°C temperature locked models available
- External installation only
- Electronically controlled modulation
- 6 star efficiency
- Easy change-over from Bosch HydroPower and Pilot models

12L	
Model	Bosch Code
Unlocked NG	7736502491
Unlocked LPG	7736502492
50°C Locked NG	7736502493
50°C Locked LPG	7736502494
Accessories	
Main Controller	7736502925

Specifications	12L
No. of bathrooms	1
Star rating	6
Installation	External
Ignition	Electronic
Classification	Fan assisted
L/min (25°C rise)	12
Min. flow rate	2.5L/min
Unit Height (mm)	570
Unit Width (mm)	300
Unit Depth (mm)	170
Gas Consumption (Max)	90.0 MJ/h
Gas Consumption (Min)	11.9 MJ/h
Domestic Warranty	
Parts and Labour	3 Years
Heat Exchanger (part only)	10 Years
Pipe Connection Size	
Gas	
Cold Water	15 (1/2")
Hot Water	

# Bosch Mechanical Units



Model	10P	16P
	Bosch Code	Bosch Code
Unlocked NG	TF250NG1TH	TF400NG1TR
Unlocked LP	TF250LP3TH	-

Model	10H	13H	16H
	Bosch Code	Bosch Code	Bosch Code
Unlocked NG	TF250-8GNG	TF325-8GNG	TF400-8GNG
Unlocked LP	TF250-8GLP	TF325-8GLP	TF400-8GLP

Model	Ci10	Ci13	Ci16
	Bosch Code	Bosch Code	Bosch Code
Unlocked NG	GWH10-2GNG	GWH13-2GNG	GWH16-2GNG
Unlocked LP	GWH10-2GLP	GWH13-2GLP	GWH16-2GLP

Specifications	10P	16P	10H	13H	16H	Ci10	Ci13	Ci16
No. of bathrooms	1	1-2	1	1	1-2	1	1	1-2
Star rating	4.6	4.3	5.3	5.2	5.0	5.3	4.5	4.6
Installation	External Pilot	External Pilot	External Hydro	External Hydro	External Hydro	Internal Hydro	Internal Hydro	Internal Hydro
Classification	Natural Draft	Natural Draft	Natural Draft	Natural Draft	Natural Draft	Natural Draft	Natural Draft	Natural Draft
L/min (25°C rise)	10	16	10	13	16	10	13	16
Min. flow rate (L/min)	5.0	2.0	3.5	3.5	3.5	2.5	2.5	2.5
Unit Height (mm)	845	936	845	845	936	580	655	655
Unit Width (mm)	405	460	405	405	460	310	350	425
Unit Depth (mm)	265	265	265	265	265	220	220	220
Gas Consumption (Max)	82	130	79	104	130	79	100 NG/ 97 LP	127
Domestic Warranty								
Parts and Labour	2 years							
Heat Exchanger (part only)	10 years							
Pipe Connection Size								
Natural Gas	20mm (3/4")	20mm (3/4")	20mm (3/4")	20mm (3/4")	20mm (3/4")	20mm (3/4")	20mm (3/4")	20mm (3/4")
LP Gas	15mm (1/2")	N/A	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")
Cold Water	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")
Hot Water	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")	15mm (1/2")

## Hours of operation and contact details

Monday to Friday	7.30am – 6.00pm AEST and AEDST
Public holidays	Bosch Hot water & Heating is closed during all National Public Holidays and is open with reduced hours for Victorian Public Holidays
Saturday and Sunday	Closed
Telephone	1300 30 70 37
Fax Number	1300 30 70 38
Sales email	<a href="mailto:hotwater.sales@au.bosch.com">hotwater.sales@au.bosch.com</a>
Query email	<a href="mailto:hotwater.query@au.bosch.com">hotwater.query@au.bosch.com</a>
Warranty email	<a href="mailto:hotwater.warranty@au.bosch.com">hotwater.warranty@au.bosch.com</a>
Web	<a href="http://www.bosch-climate.com.au">www.bosch-climate.com.au</a> <a href="http://www.bosch-industrial.com.au">www.bosch-industrial.com.au</a>

## Pick Up Orders

Bosch Hot Water & Heating provides customers with the flexibility to collect goods at our state warehouses when required. Pickup orders are available for collection between 8.30am and 4.00pm local time Monday to Friday. Customers can collect goods by your own courier or driver one (1) hour after a pickup number has been advised.

### Warehouse Locations

#### Melbourne

Bosch Logistics Centre  
158 – 194 Abbots Rd.  
Dandenong South VIC 3175

#### Sydney

Yusen Logistics  
8 Stanton Rd  
Seven Hills NSW 2147

#### Brisbane

Omar Logistics  
37 Freight St  
Lytton QLD 4178

#### Adelaide

Roberd Middleton (Middletons)  
70-72 Pym St  
Dudley Park SA 5008

#### Perth

Yusen Logistics  
5 Harrison Rd  
Forrestfield WA 6058

#### Launceston

R A Jones & Co.  
9 Mowbray St  
Launceston TAS 7250

## How to Place an Order

Bosch Hot Water & Heating products can be ordered via the methods below

### EDI

Currently only a limited number of customers can place orders via EDI. Please confirm eligibility or expressions of interest by calling 1300 30 70 37. If you are not eligible to place orders via EDI or are unsure, please do not send EDI purchase orders as the order will not be received resulting in delayed delivery.

### Email

You may email your purchase orders direct to Bosch via: [hotwater.sales@au.bosch.com](mailto:hotwater.sales@au.bosch.com)

### Fax

You may fax your purchase orders direct to Bosch via fax number: 1300 30 70 38



# Delivery

## Leadtimes and Cut Off times

### Transport Estimated Leadtimes

Please refer to your Bosch account manager for information on delivery leadtimes.

### Cut-off times

The order cut-off time is the latest time of day that your order can be received and processed for a same day dispatch. Orders received after the cut-off time will be dispatched the following day

- Regular products – 2.30pm local time
- Spare parts – 2.30pm AEST and AEDST air bagged (except in Victoria)
- Pickup 8.30 – 4.00pm local time. One hour from pickup number advice.

## Delivery and claims

### Minimum Order Value

Bosch Hot Water & Heating currently have no minimum order value

### Airbag Orders

Bosch Hot Water & Heating sends spare parts from Melbourne only by airbag. All other items are sent by standard road transport. If your order is urgent you can always choose to collect your items (see pick up orders on page 13).

### Claims

To request a monetary credit for an overcharge, or to request a physical return of goods for credit, please submit your claim using one of the methods below:

Phone 1300 30 70 37

Fax 1300 30 73 38

Email [claims.tt@au.bosch.com](mailto:claims.tt@au.bosch.com)

Bosch Hot Water & Heating only accepts claims for the following reasons:

- Processing of order
- Goods transit damage
- Goods incorrectly ordered by customer
- Goods delivered to incorrect customer
- Goods incorrectly supplied by Bosch
- Goods pricing discrepancy

### Delivery costs

Currently Bosch offers standard free into store delivery service.

# Service & Warranty Procedure

## Conditions of Return (customer checklist & how to)

1. Ensure the reason for return is in line with Bosch Reasons for Return (see page 16).
  2. Submit your credit/return request by one of the claim methods offered (see page 16).
  3. Your claim will be assessed according to Bosch terms and conditions.
  4. Returns will be inspected on delivery prior to acceptance. Returned stock must be in undamaged original packaging. Seals must not be broken, packaging must not be written on or marked.
- If return of goods is approved a CRA (Credit Return Authorisation) number will be sent to you by fax within 48 hours, or by email within 5 business days. Toll Priority or its agent will contact the credit applicant confirming details of pickup. Toll will provide all pre addressed labels necessary for pickup or return. Please ensure upon receiving the CRA all details match your original request. Please contact Bosch immediately if there are any variations. Please email [claims.tt@au.bosch.com](mailto:claims.tt@au.bosch.com) with your CRA number if your goods have not been picked up within 5 business days of receiving your CRA.
  - If your claim is rejected, the applicant will be notified by mail stating reasons for rejection

## Terms

- All returns will incur a minimum 15% re-stocking fee.
- Returns will not be accepted after 3 months from purchase date.

Your sales representative will discuss any questions you have regarding the above reasons and conditions of credit or return.

# Returns Policy

## Warranty Requirements & Notice of Charges

- Proof of purchase may be required
- Charges may apply for warranty service calls where the issue is not a manufacturing fault or defect

## Warranty Periods

The warranty period begins from the date of purchase. For a full list of product specific warranty periods please go to:

- [www.bosch-climate.com.au](http://www.bosch-climate.com.au)
- Resource Centre
- Warranty & Servicing to download our Voluntary Warranty Statement.

## Manufacturer's Warranty (Applicable for purchases from 1 January 2012)

### Important Note for Australian Consumers

Our goods come with guarantees which cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

## Out of Warranty Conditions

Please go to: [www.bosch-climate.com.au](http://www.bosch-climate.com.au)

- Resource centre
- Warranty and Servicing to download our Voluntary Warranty Statement for a full list of warranty conditions

Please phone our contact centre on 1300 30 70 37 for information on servicing hot water and heading products outside of warranty

## How to Lodge a Warranty Request

Options

1. Call 1300 30 70 37
2. Fax 1300 30 70 38
3. Email [hotwater.warranty@au.bosch.com](mailto:hotwater.warranty@au.bosch.com)
4. Online [www.bosch-climate.com.au](http://www.bosch-climate.com.au)
  - Resource Centre
  - Warranty and Servicing
  - Voluntary Warranty Request Form

